

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of September' 2024**

**C.G.No.112/2024-25/Resco Kuppam Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. Prakash, D.No.1-85, Yerraguttachenu,  
Adavi Buduguru, Kuppam (M),  
Chittoor Dist.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/RESCO Kuppam
  2. Dy. Executive Engineer/O/Kuppam
  3. Executive Engineer/O/Kuppam
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.09.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

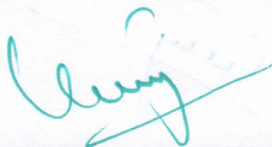
**ORDER**

- 01.** The complainant filed the complaint during the Viduyt Adalat conducted at Kuppam on 08.08.2024 stating that the respondents



issued wrong CC bills demanding for huge CC charges showing the consumption of power more than the actual consumption relating to his domestic service connection SC.No. 717 and the said bill is to be corrected.

02. The said complaint was registered as C.G.No.112/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the service connection of the complainant on 17.08.2024 and noticed that there is some discrepancy in recording the consumption and accordingly they revised the wrong bill and redressed the grievance of the complainant.
03. Heard complainant and respondents through video conferencing.
04. The complainant reported that the wrong bill is revised by the respondents to his satisfaction and the revised bill is in accordance with the actual consumption of power by him and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,





Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of September'2024.

*Veenu 06/09/2024*

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
*06/09/2024*

*[Signature]*  
Member (Technical)

*[Signature]*  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Veenu 06/09/2024*